

DME of Immediate Need



In limited circumstances it may be necessary for a CareOregon member to access their DME benefit on an immediate basis. Immediate need is defined as a situation where it is medically urgent for the member to receive the item or service and it is not reasonably possible to wait until a prior authorization has been processed. An example of this situation includes, but is not limited to, acute onset of respiratory conditions or equipment needed for urgent hospital discharges.

When the DME vendor is dispensing DME under these circumstances, they must submit all of the following information by 5:00 PM the next business day:

1. A complete and legible CareOregon authorization request form with a narrative as to the medical urgency of the delivery.
2. Sufficient information must be provided in order to reasonably determine that Medicare and/or OHP coverage requirements are met. If it is determined that sufficient information was not submitted, further documentation will be requested.

Failure to meet these requirements may result in an authorization denial.

Examples of DME of Immediate Need equipment:

- E0202 Phototherapy (bilirubin) light with photometer
- E0260 Hospital Bed, semi-electric (head and foot adjustment), with any type side rails, with mattress
- E0431 Portable gaseous oxygen system, rental; includes supplies
- E0434 Portable liquid oxygen system, rental; includes supplies and contents
- E0439 Stationary liquid oxygen system, rental; includes supplies & contents
- E1390 Oxygen concentrator, rental; includes supplies